



कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



क्षेत्रीय कार्यालय/ REGIONAL OFFICE
पंचदीप भवन, सेक्टर 19-ए, मध्य मार्ग चण्डीगढ़- 160019
PANCHDEEP BHAWAN, SECTOR 19-A, MADHYA MARG, CHANDIGARH-160019
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File No.:27-TIB/126/2023/SMO(ADM)/EComp.No:480029

Dated: 20.06.2024

To

The Manager,

M/s Ludhiana Mediways Hospital, Ludhiana

Sub- Complaint case of Smt. Mulavti Devi (Patient- Dependent Mother) of IP Sh Avinash Chand (IP No. 2613505647) for charging the patient instead of cashless treatment- reg.

Madam/ Sir,

This is with reference to this office SCN dated 22.5.2024 and your reply dated 24.5.2024 in the complaint case of Smt. Mulavti Devi (Patient- Dependent Mother) of IP Sh Avinash Chand (IP No. 2613505647) regarding charging the patient periodically throughout her stay at your hospital ignoring the fact that the patient was an ESI beneficiary and was eligible for cashless treatment as per the terms and conditions of MOU with ESIC.

Competent Authority has gone through the content of the complaint, your responses to this office SCN and report of the committee and has impose a penalty in terms of STOP REFERRAL for a period of 3 months from the date it was stopped i.e. from 22.5.2024 to 21.08.2024.

This issues with the approval of the Competent Authority

Yours Sincerely

(Pargat Singh)

Deputy Director, SMO Cell

Copy to-

1. ESIC BPA for info.
2. MS ESIS/ ESIC Hospital in Punjab and UT Chandigarh for info.
3. BO PR, RO Punjab for uploading it on RO website for information to all concern.